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CD.NO.029/25

DATE:04/06/2024

Zenda App- PAY LATER SERVICES TEMPORARILY SUSPENDED

Dear Parent,

We would like to inform you of an important update regarding our Pay Later services in partnership with Postpay. Postpay is currently undergoing a significant system upgrade, which will enhance the overall service experience for the parents. As a result, the Pay Later services will be temporarily unavailable until the end of July or till further notified.

The primary aim of this system upgrade is to onboard additional banks & offer direct lending to parents. This will allow Postpay to reduce costs and provide more flexible payment options for parents, including the availability of longer-term installment plans. We believe these improvements will significantly benefit our parents and enhance the overall service experience.

We apologize for any inconvenience this temporary suspension may cause and appreciate your understanding and patience during this transition period. Rest assured, we are committed to providing you with the best possible service and will notify you as soon as the Pay Later services are back online.

Thanking you,

With regards

Dr. S. J. JACOB

(Principal)



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